

INTOUCH

FALL 2022




HAVEN
H O S P I C E
F O U N D A T I O N

Making Haven Hospice Stronger

NICE NOTES

Kind words of appreciation from the families of the patients that Haven has served.

My family and I would like to thank everyone at Haven Hospice for the outstanding care you provided to my mother in the short time she was at your facility. The care and compassion shown to my mom and family helped ease the pain somewhat. God bless you all for what you do every day.

Thanking you very much for taking care of my father. From the top and bottom of my heart, I will never forget you.

The angels that work for you have been such a blessing. Haven Hospice is truly a special place and employs so many special people. Keep being amazing.

Our mother spent her final days at your facility. While there, our family experienced the warmth of your staff in every way. Not only did you all treat Mom with the utmost care and concern, you were kind, accommodating and supportive to our family.

Welcome to In Touch

Greetings:

Back to school and then the change of seasons reminds us that it is event season. On top of events, the holidays will soon be here. Haven has reinvented its fundraising activities this fall including ViVA! and a new addition - the Martinez Philanthropy Dinner. What better way to celebrate Danny Martinez, an exceptional man, a special friend and chairman of the Haven Hospice Foundation board, than to enjoy dinner under the stars at the Roberts Ranch in Palatka? We hope you enjoy reading about this very moving and uplifting evening.



Also in this issue, you will find the story of Julie Holt. She may live in Tallahassee, but she desires to give back to her “hometown” community. Her story is inspiring! It reminds us of what a small world it is and the unknown connections we all have.

As we approach the end of the year, on behalf of the Haven Hospice Foundation, thank you for your many notes, messages, and financial support. We are all very grateful to each of you. The Foundation exists to support the mission of Haven and its various outreach programs. We hope we can continue to count on support from every reader out there!

With Gratitude,

A handwritten signature in black ink that reads "Sharon A. Jones". The signature is fluid and cursive.

Sharon Jones, FAHP, CFRE
Vice President of Development
Executive Director of the Haven Hospice Foundation



Donor Gives Back to Hometown

When Julie Kynard Holt was deciding which organizations to include in her estate plan, it was important to her that her choices would make an impact in her hometown of Palatka, FL. Although she hasn't lived in Palatka since she moved to Tallahassee in 1969 to attend Florida State University, she still considers Palatka "home."

"My sister, Terry, and I moved away in the 1960s, but my mother, Louise, remained in Palatka and my brother, Tommy, stayed in Palatka and raised his family there. We're all proud graduates of Palatka Senior High School and I still have a very strong connection to Palatka and it's always been home to me, especially with family still living there along with good friends and classmates," said Holt.



Julie Kynard Holt with her siblings, Tommy Holt and Terry Kynard Hewett

For Holt, choosing to support Haven's Roberts Hospice Care Center in Palatka made a lot of sense. Before retiring in December 2021, she worked as a nurse practitioner in a variety of healthcare fields including emergency room, internal medicine, cardiac medicine, OB/GYN and urology.

Throughout her career, she consistently advocated for hospice because she was able to see first-hand the positive impact that hospice had on patients and their families. "I strongly encouraged a lot of patients to consider hospice care. I would encourage them not to wait until the very end of a loved one's life to benefit from hospice and tell them that the support was not only for their loved ones, but also for the family and caregivers. I would tell them these benefits were available to them long before the very end of life," said Holt.

Haven's services and the services of other hospice providers touched Holt in her personal life as well. She has not only had friends benefit from hospice services, but also her brother, Tommy, benefitted from hospice care. In addition, several close friends are advocates for Haven Hospice including the Dobbs and McLendon families, who sponsored rooms in the Roberts Hospice Care Center.

Holt's personal and professional experience, combined with her desire to help the town

in which she was raised, prompted her to visit Palatka and take a tour of the Roberts Hospice Care Center. She already had knowledge of the medical side of hospice, but wanted to talk to the administration to make sure she could trust that her support would help the local community.

Haven Hospice Vice President of Development, Sharon Jones, and Palatka Community Advisory Board member, Danny Martinez, guided Holt through the care center and answered her questions. They were also met by Haven supporters Doris Satterwhite and Barbara Tomek.

Holt knew Martinez, Satterwhite & Tomek from her time growing up in Palatka. Her family attended the same Catholic church as the Martinez family and they were family friends. Holt worked with Tomek at St. Johns River Junior College after graduating from high school and Satterwhite taught her and her sister, Terry.



Doris Satterwhite, Julie Kynard Holt and Barbara Tomek

“For the three of them to come and see me when I came to take the tour, I was just astonished! I certainly didn’t expect them to remember me at all. It’s been over 50 years since I graduated from high school and I left St. Johns in 1969. It was so nice to reconnect with them and I was quite honored they came to see me,” said Holt.

She came away from the experience with a new appreciation for Haven’s work in Palatka. She describes that when she was growing up, the town was lucky to have a few physicians, saying, “We had good, but few physicians in Palatka back then. Now, I’m very glad to know that Palatka has a facility like the Roberts Hospice Care Center, and also takes care of patients in their homes.”

Holt hopes that her support will make a difference in the place where she grew up. “I want to give back to my hometown and make sure that hospice continues in Palatka. I love Palatka and I love the people there.”

If you are interested in speaking to Haven about estate planning, please contact Haven Hospice Vice President of Development Sharon Jones at 813.373.3100 or sajones@beyourhaven.org.



Celebrating 10 Years at the Custead Hospice Care Center in Orange Park

Haven Hospice and local leaders celebrated 10 years of compassionate care at the Custead Hospice Care Center on the red carpet on Wednesday, October 12, 2022. This event, which was rescheduled from its original date due to the impacts of Hurricane Ian, featured a rededication of the care center by the Clay Chamber, a photo booth, DJ, door prizes, hors d'oeuvres and more. More than 80 guests were in attendance.

Haven has served Clay County patients and their families in their homes, or wherever they call home, since 2002. The care center was opened in September of 2012 as a place where hospice professionals could provide patient-centered inpatient care and respite care. The care center was made possible through a generous gift from the Custead family, and the groundbreaking celebration for the \$10 million construction project took place in September of 2011.

In addition to the Custead Care Center's 18 private inpatient rooms, it offers a non-denominational chapel for memorial services, prayers and meditation. It also provides a large community room in the administrative building that can also be used by local groups and organizations for events and meetings.

Since opening in September of 2012, the 20,000 square-foot facility has served nearly 6,600 patients and their families. Haven's corps of veteran volunteers have provided 625 veteran-to-veteran recognition visits in that time period.

"None of this would be possible without the vital support of so many—our donors, community leaders, our friends and advocates in local, state, and federal government, our healthcare partners, our staff, and our dedicated volunteers," said Haven Vice President of Business Development, Jen Malko.







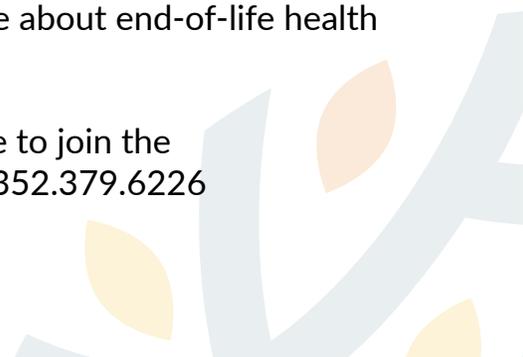
Lake City and Gainesville Haven Women of Philanthropy Groups Gather

The Haven Hospice Foundation recently hosted Haven Women of Philanthropy events in Lake City and Gainesville. In Lake City, a reception for new members was held in the home of Sheree Vann. More than 40 women from Lake City and Columbia County attended to learn more about this women's giving circle.

The Gainesville group met at the Oakmont Residents Club for a social in September. Each group is a collection of women who are committed to contributing to the philanthropic goals of Haven and participating in educational and social activities. The common thread of hospice touching individual lives is the bond that is shared by all the women.

Executive Director of the Haven Hospice Foundation, Sharon Jones, commented, "The response to these gatherings is very encouraging. The enthusiasm for more information on how to become involved with the giving circle and learn more about end-of-life health issues for women and their families is inspiring."

If you have questions, would like more information, or would like to join the Haven Women of Philanthropy, please contact Sharon Jones at 352.379.6226 or email sajones@BeYourHaven.org.







THANK YOU

THANK YOU TO ALL WHO MADE THE MARTINEZ PHILANTHROPY DINNER A SUCCESS! THE EVENT RAISED MONEY FOR THE HAVEN HOSPICE FOUNDATION'S KATIE & DANNY MARTINEZ PALLIATIVE CARE ENDOWMENT, WHICH SUPPORTS PUTNAM COUNTY RESIDENTS. THE DINNER HONORED LOCAL BUSINESSMAN AND LONG-TIME HAVEN SUPPORTER DANNY MARTINEZ, WHO HELPED FUND THE ENDOWMENT.

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HAVEN HOSPICE STAFF & VOLUNTEERS | VOLUNTEERS FROM ST. JOHNS RIVER STATE COLLEGE BASEBALL & SOFTBALL TEAMS



New Donor Wall Unveiled at Roberts Hospice Care Center in Palatka

Haven Hospice Foundation invited community members and donors to a dedication of the new donor appreciation wall at the Roberts Hospice Care Center in Palatka.

The wall recognizes all donors—individuals, groups or organizations—who have contributed to Haven. Future donors will also have their names added to the wall under the respective giving categories including the newly established Partnership in Caring Society.



Senator Bean Reception

In September, Haven and its Orange Park Community Advisory Board hosted Senator Aaron Bean at the Custead Hospice Care Center in Orange Park. Senator Bean is the Chairman of the Appropriations Subcommittee on Health & Human Services and he spoke on the future of healthcare in Florida.

Pictured Right: Senator Bean, Haven Hospice Foundation Board Chairman Danny Martinez, Pauline Taylor and Paul Ledford





Tri-County Marine Corps League Donates \$20,000

Harvie Hampton recently donated \$20,000 on behalf of the Tri-County Detachment of the Marine Corps League to Haven's Tri-Counties Hospice Care Center in Chiefland, FL.

Harvie's detachment sold some of their properties in Old Town, FL and chose to give the money back to their community by donating to Haven. This donation will support Haven's unfunded programs and services, including the "We Honor Veterans" program, which is also funded by the Thomas A. Plein Foundation.

Harvie shared how Haven has cared for multiple members of the Marine Corps League in years past. "It means a lot. You took care of my brothers," Harvie said. "We'll remember that."

Haven recognizes veterans' unique physical, spiritual and emotional needs, and customizes their care accordingly through services offered by the "We Honor Veterans" program. Some of these include:

- Providing veteran patients with a veteran-to-veteran recognition ceremony
- Partnering with local veterans' organizations for referrals, education and celebrating veterans
- Using a military history checklist in our admission assessment for every veteran
- Providing services wherever a veteran calls home
- Training our clinical staff to meet the unique needs of veterans, including those with PTSD

"This gift of \$20,000 is so generous and will benefit the many patients we serve in the Tri-County area," said Sharon Jones, Haven Vice President of Development & Executive Director of the Haven Foundation. "Haven is most grateful to Mr. Harvie Hampton and the Marine Corps League for helping Haven fulfill its mission to serve all patients regardless of economic status."

Kylie's Story

From Skeptic to Advocate

Kylie Cashin held some common misconceptions about hospice care at the start of her final semester as a student at the University of Florida (UF). After spending 12 weeks as a volunteer at the Custead Hospice Care Center in Orange Park, she has now discovered what she believes she wants to do for the rest of her life, and she has given other UF students the opportunity to discover the same.



Majoring in Family, Youth, and Community Sciences, with a specialization in healthcare, Kylie was confident in her plans to become a pharmacist. A core requirement for students in her major is a practicum: 240 hours of hands-on professional service during senior year. Kylie interviewed with multiple organizations in what she thought was her chosen field, but none felt right. During a search of other healthcare organizations in her area, she found Haven.

At the time, Kylie had no connection to or knowledge of hospice care. It was the kindness that the Orange Park team showed her during her initial interview that inspired her to take a leap of faith by choosing to spend her summer with Haven. She said the other potential practicum sites were, “Not as excited, warm or welcoming as Haven. I thought, ‘They’re nice. That’s good enough for me.’ And now it’s something I want to do for the rest of my life.”

In the time Kylie spent with Haven, she was able to shadow associates in multiple disciplines, including chaplains, professional liaisons, social workers, nurses, doctors, and regional case managers. “They’re all amazing. They were all so ready to help and to answer my questions. They wanted me to get a lot out of it,” Kylie said. “This staff really is the best team I’ve ever seen.”

Kylie developed a great appreciation for the connections she was able to form with patients in and outside of the care center. “They all want to talk to you about your life, your career and your family. I think a lot of them really wanted me to get a boyfriend before the end of the summer,” Kylie said, laughing. “It felt like I had a bunch of family members here. I would come in on weekends because I wanted to see them and missed them.”

“She has a unique ability to develop rapport with patients quickly,” said Haven Social Worker Katherine Smith, who Kylie shadowed. Some of the most meaningful interactions for Kylie were with patients who held a mirror to her own life, whether they shared the same names as family members or were the same age as herself or her parents. She shared how those were the moments that changed her perspective on life and taught her to keep her focus on what truly matters.

Kylie hopes that sharing her experiences will increase the interest of other students and aspiring healthcare workers in hospice care. “I wish other people would stop viewing hospice as a bad or scary thing, which I was guilty of before I started working here. There are so many inspiring people. You could be the last person to hear and spread their stories. It’s such a privilege,” Kylie said.



Haven Holds Grief Camp for Children in Palatka

Haven Hospice held Camp Safe Haven, a program for children and teens who have experienced loss, at the Rodeheaver Boys Ranch in Palatka. This year's camp was a family camp where each caregiver participated with the child in activities, including horseback rides, a drumming circle, a memorial walk along the St. John's River and a hayride on the Rodeheaver property.

Haven's bereavement staff and volunteers led the campers through grief exercises, giving them the necessary tools to acknowledge that a change in their life has occurred and to develop coping skills to handle their grief emotions in a healthy way.

One caregiver shared, "I was super impressed [with Camp Safe Haven]. I don't have words to express my gratitude for this kind of service. Your service and love were present all day. We are still talking about the amazing day we had. Thank you very much from the bottom of my heart."

Camp Safe Haven, like all of Haven's bereavement services, is provided at no cost. Haven will be holding another Camp Safe Haven event in Spring 2023.



"Camp Safe Haven was transformative. We witnessed so many changes in the children throughout the day," said Haven Bereavement Coordinator Nooriel Nolan. "The feedback we received from adult campers was amazing; it truly illustrated how needed these grief support events are for the community."

If you know of a child who might benefit from bereavement support in a fun, safe environment, please contact CommunityResources@BeYourHaven.org or look for updates at www.beyourhaven.org/bereavement.

Camp Safe Haven is funded by the Reda Buckles Endowment.



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