



WHEN HEALTH BECOMES A CHALLENGE,
WE WILL BE YOUR HAVEN.



CORE VALUES

Collaborative

- » We work together as a team for the good of the patients, families and the organization.
- » We believe that teamwork provides the best opportunity for successful outcomes.
- » We seek shared problem-solving where appropriate to obtain the best results.

Accountable

- » We are proud of our demand for excellence in attitude, behavior and results.
- » We work to achieve results and positive change sooner rather than later.
- » We accept personal responsibility for our actions and take ownership for results without blaming others or seeking excuses.

Respectful

- » We conduct ourselves in such a way to demonstrate that Haven and VNA/HFK are caring organizations to each other and those we serve.
- » We believe respect and fair treatment are fundamental in the provision of our care, our operations and our decision making.

Ethical

- » We operate Haven and VNA/HFK with integrity and a code of values.
- » We do the “right” thing and treat others as we wish to be treated.

Service Driven

- » We strive for Haven and VNA/HFK to be recognized for excellence and service to our patients, families and the communities we serve.
- » We believe that if you are not serving a patient or a family, your responsibility is to serve someone who is.